



Great Move with A.I.F.

With 35 years of expertise and experience,
A.I.F. USA delivers logistics solutions with integrity.



network

LOS ANGELES

1250 W. Artesia BLVD. Compton, CA 90220
1-310-323-0700

NEW YORK

9 N Service Rd Suite 260, Jamaica, NY 11430, USA
W/H : 903 Castle Rd, Secaucus, NJ 07094
1-718-553-5300

CHICAGO

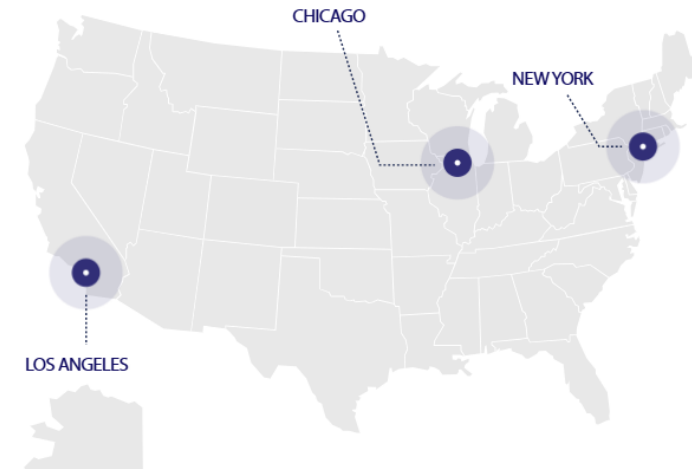
371 Haynes Drive Wood Dale, IL 60191
1-630-496-0600



Allstate Int'l Freight USA, Inc.

Since 1990, Innovative Global Logistics Company

Since its founding in 1990 in the United States, A.I.F. has become an exceptional global logistics company which provides diversified services including freight forwarding and warehousing service with customs clearance at the most essential gateways of Unites States.



global network

Frankfurt

Hamburg

Milan

Paris

Copenhagen

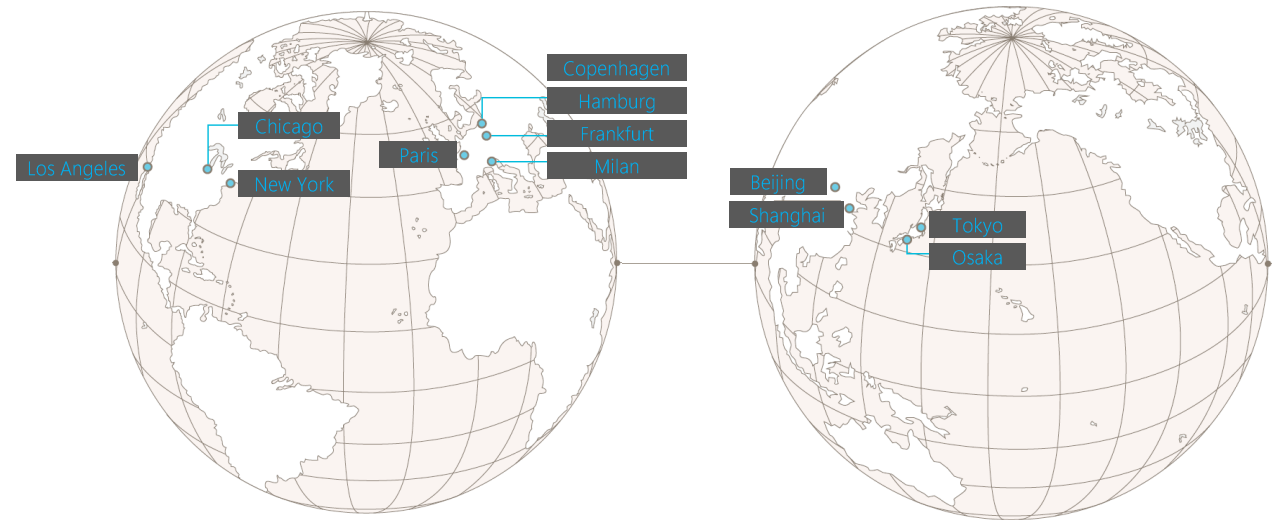
Tokyo

Osaka

Beijing

Shanghai

Worldwide a.i.f. offices



A.I.F. has developed its own ERP system with automation capabilities to provide accurate information to customers, striving to enhance customer satisfaction. After extensive discussions and research, the A.I.F. Email System was developed and seamlessly integrated with our business systems, further improving service quality with innovative features. Additionally, based on cloud servers, enables us to respond swiftly to customer requests from anywhere in the world.

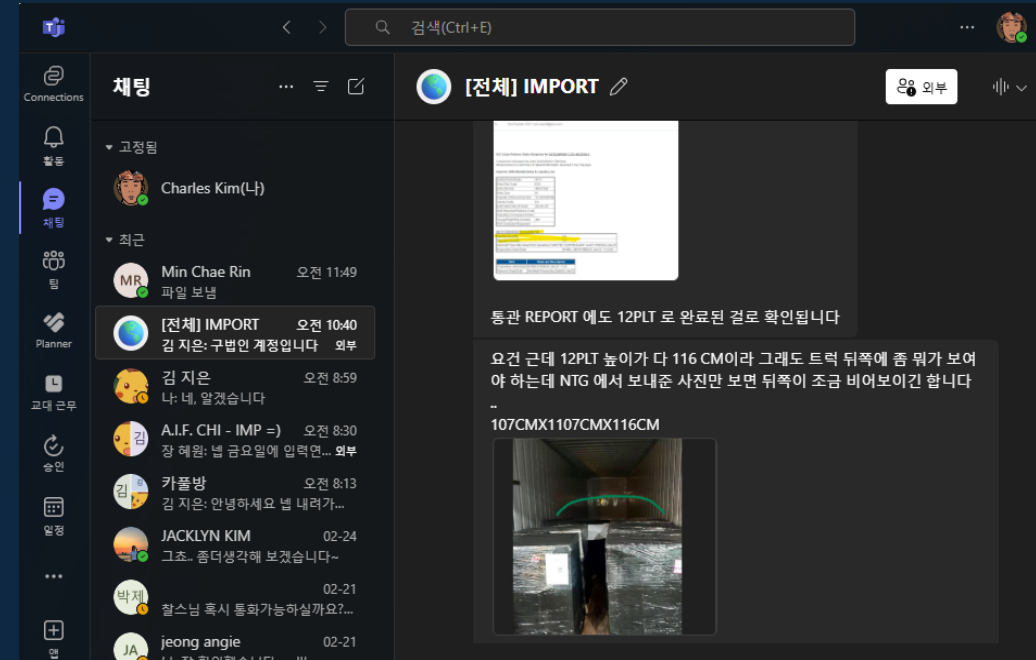


The screenshot displays the A.I.F. ERP system interface. The top section is titled 'AE CS Management' and includes search filters for Office, Order No., A. Partner, POL, Order Date, Order Done, and HAWB Issued. Below this is a detailed table of shipment orders with columns for No, Office, Shipment Process, Order No., A. Partner, Shipper, Consignee, ETD, Incoterms, PKGS, CWT, GWT, POL, POD, Progress, PO No., Check, CheckCS, HAWB Issued, Order P.I.C., Invoice No., VWT, Close, Ship Mode, and ETA. The table lists several orders, with the fifth one highlighted. Below the table is a navigation bar with tabs for Order E-mail, Booking, Local Work, Customs, HAWB, MAWB, Account, File Attachment, and Working Log. The 'Order E-mail' tab is active, showing a list of email messages with columns for No, Domain, Received Date, Subject, and Owner. The right side of the interface shows an email preview for a message from 'air.newyork@alstatel.com' with subject 'OAU3243226 / PO.5400115274'. The email body contains shipping information and a table with columns: WEEK, DAY, MAWB, FLT NO, CUT OFF, ETD JFK, ETA ICN, and MASTER AGENT. The table shows data for week 63 on Tuesday, with MAWB 180-18647716, FLT NO KER258, CUT OFF 01/12@1700, ETD JFK 01/14@1100, and ETA ICN 01/15@2220. The email footer includes the A.I.F. logo and contact information for Allstate Int'l Freight USA, Inc.

The screenshot shows the login page for the A.I.F. AIMS (Integrated Management System) version 2.0. The page features the A.I.F. logo at the top, followed by the text 'AIMS INTEGRATED MANAGEMENT SYSTEM VER 2.0'. Below this is a login form with fields for 'ID' (containing 'charles.kim') and 'PASSWORD' (represented by a masked input field). A green 'Login' button is positioned below the password field. At the bottom of the page, the A.I.F. logo is displayed again.



A.I.F. has established an innovative business system that enables real-time sharing of integrated information from anywhere in the world, allowing seamless operations without time or location constraints. Additionally, by ensuring close connectivity between headquarters and branch offices, we have implemented a Global Workstation that provides continuous CS and Operations support for over 20 hours, delivering faster and more efficient services.



a.i.f. standard - Standard Operating Procedures



“

A.I.F. has established standardized work processes that all employees strictly follow. By implementing an ERP system based on SOPs, we have created a foundation for delivering consistently high-quality services.

Standard
Operating
Procedures



SOP seamlessly
integrated into
AIMS system


35 years

Expertise Embedded
in Our Works



Innovative global logistics company

www.allstateif.com

USA Air Export Standard Operating Procedures

1. Purpose

The purpose of this SOP is to standardize the export procedures for air freight departing from the United States, aiming for consistent and efficient management. By systematically executing all processes—from airline booking to document preparation, cargo handover, and customs clearance—this SOP seeks to minimize potential errors and support swift and seamless exports. The goal is to enhance the quality of customer service, comply with legal and regulatory requirements, and ensure stable logistics operations.

2. Scope of Application

This SOP applies to air export freight departing from the United States handled by A.I.F., with the principle of adhering to consistent procedures regardless of cargo type or destination. It encompasses general cargo, special cargo (e.g., dangerous goods, refrigerated/frozen cargo), and high-value cargo, including management standards specific to each type. Additionally, it ensures that all air export processes are carried out accurately and efficiently, reflecting relevant laws, airline policies, and customer requirements.

3. Responsibilities and Roles

- A.I.F. Personnel: Responsible for airline booking, document preparation, cargo handover, and customer communication.
- Pricing Team: Provides competitive rate quotes to customers based on freight rates.
- Carrier: Delivers cargo from the point of origin to the airline or final destination in a timely manner.
- Insurance Provider: Offers insurance products to cover potential damage or loss during transportation and supports compensation procedures in case of incidents.
- NJ Warehouse (JCAP): Manages cargo receipt, packaging, labeling, and delivery to the airline.

4. Procedures

① Customer Request Receipt

LOS ANGELES
1250 W. Artesia Blvd.
Compton CA 90220 USA
Tel : 310 323 0700
Fax : 310 323 0701

CHICAGO
371 Haynes Drive
Wood Dale IL 60191 USA
Tel : 630 496 0600
Fax : 630 496 0300

NEW YORK
Cargo Area B, 9N Service Rd Suite 260
Jamaica NY 11430 USA
Tel : 718 553 5300
Fax : 718 553 5370



[1]

warehouse network



Drawing on 35 years of global logistics expertise and know-how, A.I.F. USA has established a robust network of reliable warehousing partners. In collaboration with proven partners across major U.S. hubs, we maintain the infrastructure to meet diverse service requirements, including Bonded, FTZ (Foreign Trade Zone), Temperature-Controlled, and Special Cargo handling. A.I.F. provides integrated warehouse management solutions that simultaneously achieve logistics efficiency and operational stability for our customers.

LOS ANGELES

1250 W. Artesia BLVD. Compton, CA 90220
65,000 sqft

CHICAGO

1350 N Michael Dr ste c, Wood Dale, IL 60191
10,000 sqft

NEW YORK

Air : 903 Castle Rd, Secaucus, NJ 07094
15,000 sqft

Ocean : 1501 W. Edgar Road, Linden, NJ 07036
322,000 sqft

tailored & sophisticated

Cargo Handling

A.I.F. USA leverages its extensive experience across diverse industries to design transportation methods and procedures tailored to each cargo commodity. We identify key factors requiring focused management for each type of cargo, establish control points for every stage of the journey, and work to ensure these are shared with our clients in real time. Drawing on our proven expertise in handling a wide range of exceptional situations, we strive to minimize uncertainties throughout the shipping process.



High Value – Pilferage Evidence / Weight Check



Real-time Inspection



Sensitive Cargo



Temperature Control



expertise & designated

Oversize Cargo

A.I.F. USA operates on a foundation of extensive experience, professional expertise, and a deep understanding of complex projects.

We focus on minimizing uncertainties through effective risk management and are committed to delivering customer satisfaction by providing the most optimized transportation mode solutions tailored to the unique characteristics of each shipment.

Project Logistics Concept

Multi Origin



Pre-carriage



Offshore



Onshore
Fabrication yards



One Destination
Jobsite



industry specific solutions

A.I.F. has 35 years of experience in transporting goods across various industries.

Leveraging our accumulated expertise, we provide customized solutions optimized for the unique characteristics of each type of cargo.

Through precise handling, swift transportation, and strict regulatory compliance, we perfectly meet our customers' logistics needs.

We have successfully managed logistics operations across diverse industries, including aerospace, automotive, semiconductors, food and chemical products.

A.I.F. will continue to deliver the highest quality logistics services based on industry-specific expertise.

- Aerospace
- Automotive
- Semiconductor
- Shipbuilding
- Defense sector
- Electric
- Pharmacy
- Food



trusted & certified



A.I.F. is a certified global logistics partner, ensuring compliance with the latest regulations through regular license updates and employee training.

We are committed to strengthening compliance and enhancing service quality based on strict international standards.

By maintaining certifications from major organizations such as FMC, C-TPAT, IATA, CNS, and TSA, we provide our customers with safe and reliable logistics solutions.

A.I.F. continuously adapts to the evolving industry landscape by implementing operational systems that reflect the latest regulations, ensuring more efficient and transparent services.



NVOCC

FMC# 021703NF



NVOCC#1004893



C-TPAT# 99770729



IATA#01-1-9125-0012



Transportation
Security
Administration

IAC# WE0807006



How can we help your company?

pricing

qt.usa@allstateif.com

air export

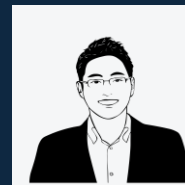
jacklyn.kim@allstateif.com

ocean export

yerin.kim@allstateif.com

import

april.kim@allstateif.com



You Kwang Kim
Chief Operating Officer

E-mail : charels@allstateif.com
Mobile : +1 929 919 7720